



12th January 2024

Dear Parents and Carers,

Thank you to all those who took part in the **recent parent survey**. We have reviewed the results and would like to share with you some key successes and key ways forward.

### **2023**

#### **This year, these are some of the things you told us we are doing well:**

- Your children feel safe and happy at school and you would recommend the school to other parents;
- When you raise issues, the school makes you feel comfortable and welcomed;
- The school keeps you informed about what your children are learning during the year

#### **This year, these are the things you would like to see improve:**

#### **1) When you raise an issue and give us suggestions of how to improve, we need to make sure we tell you how you have influenced and helped us to make decisions**

How we plan to improve this :-

- We will include a 'We have listened' section on our half termly newsletters to you
- We will make sure that we talk to you directly if you have made a suggestion or raised the issue

#### **2) Communication with parents**

How we plan to improve this :-

- Talk to parents on the playground and send a google form to establish the most successful and preferred methods of communication
- Hold 'How to use the Arbor app sessions' and send Arbor instruction leaflets to you
- Continue to have members of staff on the playground and doors at the begin and end of every day

#### **3) The school makes sure the children are making good behaviour choices and behave well**

How we plan to improve this:-

- Continue to teach the children to make good choices by following our three rules Ready, Respectful and Safe
- Share our updated behaviour policy with you this term to support a shared understanding of everything we do in school
- Further improve our communication with you when your child is doing well and receiving praise in school through Dojo points, calls home and messages home

As a school we are continually wanting to improve and your feedback is important to us. We will update you on the progress we are making and invite you to give us more feedback at a later date.

Yours sincerely,  
Julie White  
Head of School

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