



Arbor Parent Portal, Texting and Payments

Dear Parents and Carers,

We are currently in the process of moving over to a new texting and payments system for the school. As of today we will no longer be using SchoolMoney for lunch payments. Any payments previously paid through SchoolMoney have been carried over to our new system.

In order to avoid any confusion, we would recommend deleting the SchoolMoney app (unless this is currently being used for siblings in other schools).

The Arbor app can be downloaded from the App Store on Apple devices or the Google Play Store on Android and other devices. The Parent Portal can also be accessed via web browser at <https://login.arbor.sc/> if the app is not compatible with your device.

The welcome email/SMS you will receive will contain your login details and a link that will take you to the browser version of the Parent Portal where you will need to set up a new password.

Please note: You won't be able to set your new password through the Arbor app. The reset password links will only work in a web browser. This can be done on a computer or using an internet browser on a mobile phone or tablet.

If you have children at multiple schools that are using Arbor, you will be asked to select the appropriate school.

If you have more than one child at Oldfleet, you will only be able to select one child at a time when logging in. Don't worry, once logged in you can select another child to view.

There are lots of handy help guides in the Arbor support centre which may help with any queries you might have when signing in and using the app. Please be aware that not all the things mentioned in the help guides will be used by the school. *Initially* it will only be used for payments, in-app messaging and attendance.

Please see the attached link to a 'Getting Started' guide: <https://support.arbor-education.com/hc/en-us/articles/360020147458-Getting-started-Log-into-the-Parent-Portal-and-the-Arbor-App#what-is-the-arbor-app--0-1>

Thank you for your continued support and cooperation.

Oldfleet Primary School

Executive Headteacher: Mrs J Mitchell
Head of School: Mrs J White
Oldfleet Primary School, Bradford Avenue,
Greatfield Estate, Hull, East Yorkshire, HU9 4NH

Phone: 01482 782200
Email: admin@oldfleet.hull.sch.uk
Twitter: @OldfleetP
Website: www.oldfleet.hull.sch.uk

The logo for thrive co-operative learning trust features the word 'thrive' in a bold, lowercase, sans-serif font. To the left of the text is a stylized circular icon composed of overlapping blue and white shapes. Below the word 'thrive' is the text 'co-operative learning trust' in a smaller, lowercase font.

thrive
co-operative learning trust